



# Contoso Ltd

## TECHNICAL SKILLS PLAN - FY20

Last Refreshed: 16/08/2019

# Executive Sponsor Mission Statement

Microsoft is a technology company whose mission is to empower every person and every organization on the planet to achieve more. We strive to create local opportunity, growth, and impact in every country around the world.

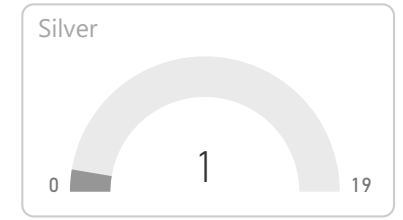
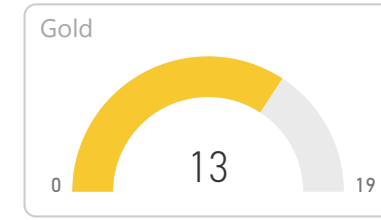
**Satya Nadella, Managing Director**

Neha Kohli, Partner Development Manager  
Microsoft

The Hulk, Head of Talent Development  
Contoso Ltd

Taygan Rifat, Partner Technology Strategist  
Microsoft

# Technical Skills Plan | Competencies



## Applications & Infrastructure

|                         |  |
|-------------------------|--|
| Application Development |  |
| Application Integration |  |
| Cloud Platform          |  |
| Datacenter              |  |
| DevOps                  |  |

## Data & AI

- Data Analytics
- Data Platform

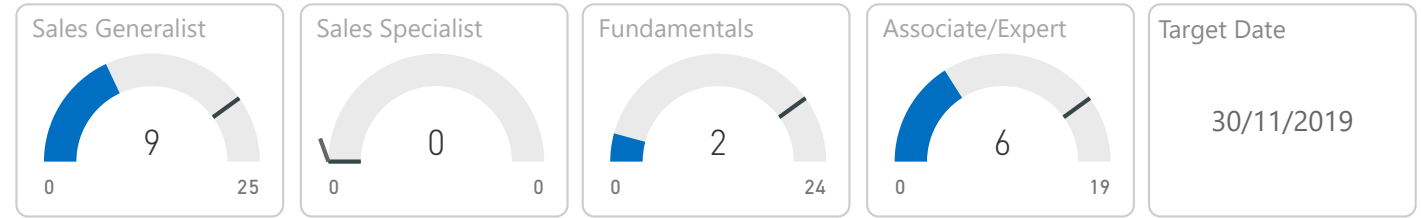
## Modern Workplace

|                                     |  |
|-------------------------------------|--|
| Cloud Productivity                  |  |
| Collaboration and Content           |  |
| Communications                      |  |
| Messaging                           |  |
| Project and Portfolio Management    |  |
| Small and Midmarket Cloud Solutions |  |
| Windows and Devices                 |  |
| Enterprise Mobility Management      |  |
| Security                            |  |

## Business Applications

|  |     |
|--|-----|
| Cloud Customer Relationship Management | NEW |
| Enterprise Resource Planning           | NEW |
| Cloud Business Applications            |     |

# Technical Skills Plan | Performance



## Sales Training

## Technical Certification

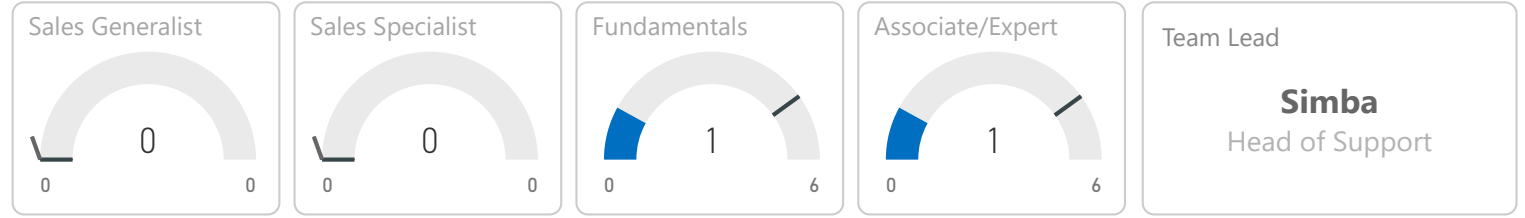
| Division/Team/Business Unit | Generalist |        |         | Specialist |        |         | Fundamentals |        |         | Associate / Expert |        |         | Owner                           |
|-----------------------------|------------|--------|---------|------------|--------|---------|--------------|--------|---------|--------------------|--------|---------|---------------------------------|
|                             | Target     | Actual | Percent | Target     | Actual | Percent | Target       | Actual | Percent | Target             | Actual | Percent |                                 |
| Delivery                    | 0          | 0      |         | 0          | 0      |         | 5            | 1      | 20%     | 5                  | 3      | 60%     | Minnie Mouse, Head of Delivery  |
| Managed Services            | 0          | 0      |         | 0          | 0      |         | 5            | 0      | 0%      | 5                  | 2      | 40%     | Goofy, Head of Managed Services |
| Marketing                   | 10         | 3      | 30%     | 0          | 0      |         | 2            | 0      | 0%      | 0                  | 0      |         | Donald Duck, Head of Marketing  |
| Sales                       | 10         | 6      | 60%     | 0          | 0      |         | 2            | 0      | 0%      | 0                  | 0      |         | Mickey Mouse, Head of Sales     |
| Support                     | 0          | 0      |         | 0          | 0      |         | 5            | 1      | 20%     | 5                  | 1      | 20%     | Simba, Head of Support          |
|                             | 20         | 9      | 45%     | 0          | 0      |         | 19           | 2      | 11%     | 15                 | 6      | 40%     |                                 |

- 1. Generalist** Microsoft Learn only. No certification required. Individuals are aligned to an introductory learning path (e.g. Learn the Business Value of...).
- 2. Specialist** Microsoft Learn only. No certification required. Individuals are aligned to a fundamentals learning path (e.g. Azure/Microsoft 365/Dynamics 365 Fundamentals).
- 3. Fundamentals** Technical certification is required. Individuals are aligned to attain Fundamentals level technical certification.
- 4. Associate / Expert** Technical certification is required. Individuals are aligned to attain Associate and/or Expert level technical certification.





# Support

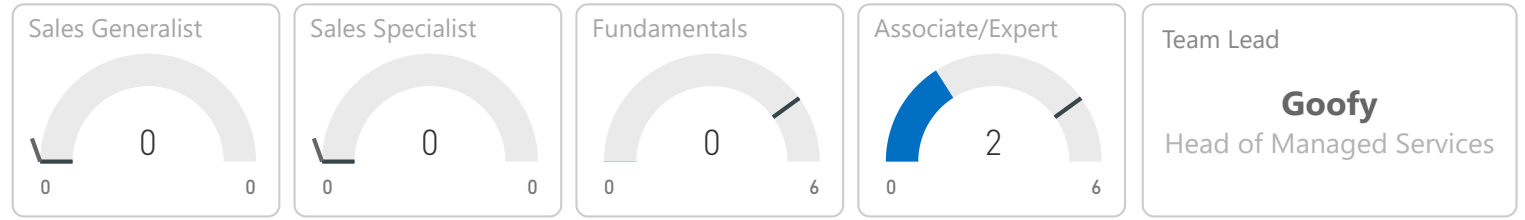


| User ID | Role Title | ...               | Exam ID | ...               | Related Certification                              | Solution Area | Status      | Exam Date  | Duration | Cost (USD)   |
|---------|------------|-------------------|---------|-------------------|--|---------------|-------------|------------|----------|--------------|
| U0021   | Engineer   | <a href="#">↻</a> | AZ-900  | <a href="#">↻</a> | Microsoft Certified Azure Fundamentals             | Apps & Infra  | Planned     |            | 10       | \$99         |
| U0022   | Engineer   | <a href="#">↻</a> | AZ-900  | <a href="#">↻</a> | Microsoft Certified Azure Fundamentals             | Apps & Infra  | Passed Exam | 2019-08-01 | 10       | \$99         |
| U0023   | Engineer   | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Planned     |            | 60       | \$165        |
| U0024   | Engineer   | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Passed Exam | 2019-08-01 | 60       | \$165        |
| U0025   | Engineer   | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Planned     |            | 60       | \$165        |
|         |            |                   |         |                   |  |               |             |            |          | <b>\$264</b> |





# Managed Services



| User ID | Role Title | ...               | Exam ID | ...               | Related Certification                              | Solution Area | Status      | Exam Date  | Duration | Cost (USD)   |
|---------|------------|-------------------|---------|-------------------|--|---------------|-------------|------------|----------|--------------|
| U0031   | Architect  | <a href="#">↻</a> | AZ-900  | <a href="#">↻</a> | Microsoft Certified Azure Fundamentals             | Apps & Infra  | Learning    |            | 10       | \$99         |
| U0032   | Architect  | <a href="#">↻</a> | AZ-900  | <a href="#">↻</a> | Microsoft Certified Azure Fundamentals             | Apps & Infra  | Learning    |            | 10       | \$99         |
| U0033   | Architect  | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Passed Exam | 2019-08-01 | 60       | \$165        |
| U0034   | Architect  | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Passed Exam | 2019-08-01 | 60       | \$165        |
| U0035   | Architect  | <a href="#">↻</a> | AZ-103  | <a href="#">↻</a> | Microsoft Certified: Azure Administrator Associate | Apps & Infra  | Planned     |            | 60       | \$165        |
|         |            |                   |         |                   |  |               |             |            |          | <b>\$264</b> |

# Leaderboard




**DAYS**  
**105**

**HOURS**  
**10**

**MINUTES**  
**11**

**SECONDS**  
**03**

**Time Remaining:** 30/11/2019

| RANK  | ALIAS | ROLE             | POINTS |
|---|-------|------------------|--------|
|  1 | U0003 | Sales Generalist | 3      |
|  2 | U0029 | Architect        | 2      |
|  3 | U0001 | Sales Generalist | 1      |
| 4   | U0002 | Sales Generalist | 1      |
| 5   | U0004 | Sales Generalist | 1      |
| 6   | U0012 | Sales Generalist | 1      |
| 7   | U0013 | Sales Generalist | 1      |
| 8   | U0014 | Sales Generalist | 1      |
| 9   | U0022 | Engineer         | 1      |
| 10  | U0024 | Engineer         | 1      |